



Drs. Brant, Khanna & Thornton

OPTOMETRISTS

WELCOME AND SAFETY PROTOCOLS

Welcome to our clinic! In the wake of the COVID-19 pandemic, the safety of our patients and staff is of utmost importance to us. We ask that you read through this document prior to your eye examination. We have put some new office procedures in place to maximize patient safety and optimize your experience with us. If you have any questions or concerns, please don't hesitate to contact us at 519-290-3937. As always, we look forward to seeing our patients and providing the best eye care possible!

- Before your appointment, if you are feeling ill or have any symptoms of COVID-19 such as fever, cough or other suspected symptoms, we ask that you contact our clinic and we would be happy to reschedule your appointment
- Please bring a clean mask to wear at our clinic if you have one. If you don't have a mask, we will provide a disposable one for a fee of \$2. As mandated by the College of Optometrists of Ontario, masks must be worn by all patients (age 3 years and up), doctors and staff.
- We ask that adult patients come to the clinic on their own, unless another adult is needed for support (i.e. translators, mobility assistance, etc). We also ask that only one parent accompany a child for their eye examination. Any person accompanying a patient to their exam should also bring a mask.
- Please bring along your current glasses, prescription sunglasses and contact lens boxes if you purchase your contact lenses elsewhere
- Please do not bring any food or unnecessary items/belongings with you
- Upon arrival at our clinic, the door will be locked. Please knock on the door and a team member will let you in. Please do not touch the door handle (we are trying to minimize touch points).
- When you enter our clinic, you will be asked to disinfect your hands using the hand sanitizer provided and you will be asked if you have COVID-19 symptoms. If you do, you will be asked to reschedule for a later date
- Our doctors and team members will have masks and other personal protective equipment, and our processes meet or exceed local health authority guidelines
- Examination rooms will be thoroughly disinfected between patients
- Touch points such as door handles, light switches, electronic payment terminals, etc will be regularly disinfected throughout the day
- Please maintain physical distancing from other patients and staff whenever possible